📖 Help & Support – Frequently Asked Questions

This page is designed to be accessible to everyone, including users with visual, auditory, motor, or cognitive disabilities. We comply with the European Accessibility Act (EAA) and WCAG 2.1 AA guidelines.

🔍 Search Help

Use the Search Field Below to Find Answers

🔧 Using Our Services

Is your website keyboard accessible?

Yes, all interactive elements can be navigated using the **Tab**, **Shift + Tab**, **Enter**, and **Arrow** keys. Skip links and ARIA landmarks are provided for faster navigation.

Do you offer alternative text for images?

Yes, all non-decorative images include descriptive alt attributes. Complex images are supported with extended descriptions when needed.

Can I increase text size?

Yes, you can enlarge text using your browser's zoom function (Ctrl + + / ⌘ + +). Our layout is responsive and maintains usability up to 200% zoom.

How do I enable High Contrast Mode?

To activate **High Contrast Mode**, follow these steps:

1. Scroll down to the footer.
2. Click on the **Accessibility Options** link.
3. Select **"High Contrast Mode"** from the dropdown menu.

Accessibility Tip: This setting will be remembered on your future visits.

♿ Accessibility Features

We support the following assistive technologies:

- **Screen readers**: JAWS, NVDA, VoiceOver, TalkBack
- **Keyboard-only navigation**
- **Voice input software**
- **Screen magnifiers**
- **Switch devices**

All interactive components are marked with ARIA roles and follow semantic HTML best practices to ensure compatibility with assistive technologies.

📄 Requesting Information in Accessible Formats

Need content in **another** format?

- **Email:** cctld@nameaction.com

📞 Contact Support

We offer multiple accessible ways to contact us:

- **Email:** cctld@nameaction.com

Support is available in multiple languages and accessible formats.

📝 Accessibility Feedback

We strive to make our website as accessible as possible. If you encounter any issues, please let us know.

- **Email:** cctld@nameaction.com

🔐 Privacy & Safety

🛡 How is my data protected?

We comply with the **General Data Protection Regulation (GDPR)**. We ensure secure transmission and storage of your data, and all pages meet WCAG 2.1 AA standards for accessibility.

✅ Compliance Statement

This page adheres to the following accessibility standards:

- **European Accessibility Act (Directive (EU) 2019/882)**
- **WCAG 2.1 Level AA**

📄 Related Documents

- Accessibility Statement
- Privacy Policy
- Terms of Service